

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	702	910	-23%	▼
	Admits	681	873	-22%	▼
	Discharges	650	951	-32%	▼
	Service Hours	5,137	7,753	-34%	▼
	Bed Days	17,590	16,393	7%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	403	53.1%
	Outpatient	309	40.7%
	Case Management	43	5.7%
Mental Health	Case Management	4	0.5%

Consumer Satisfaction Survey

(Based on 134 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied %
 Goal %
 0-80%
 80-100%
 Goal Met
 Under Goal

Client Demographics

Age	#	%	State Avg
18-25	156	22%	16%
26-34	194	28%	23%
35-44	141	20%	20%
45-54	136	19%	24%
55-64	48	7%	14%
65+	23	3%	4%

Gender	#	%	State Avg
Male	474	68%	60%
Female	226	32%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	641	91%	75%
Hisp-Puerto Rican	35	5%	12%
Hispanic-Other	19	3%	6%
Unknown	6	1%	6%
Hispanic-Mexican	1	0%	0%
Hispanic-Cuban			0%


Race	#	%	State Avg
White/Caucasian	607	86%	65%
Black/African American	41	6%	17%
Other	40	6%	14%
Am. Indian/Native Alaskan	5	1%	1%
Multiple Races	4	1%	1%
Unknown	3	0%	3%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients
 State Avg
 ▲ > 10% Over State Avg
 ▼ > 10% Under State Avg


Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	111	202	-45%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation	<div><div></div></div>	2	50%	85%	91%	-35% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services	<div><div></div></div>	4	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 0%	79%

Data Submitted to DMHAS by Month



 > 10% Over

 < 10% Under

Actual

|

Goal

 Goal Met

 Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	284	511	-44%	▼
Admits	232	401	-42%	▼
Discharges	196	463	-58%	▼
Service Hours	3,388	5,744	-41%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	96%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	20%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		94	48%	50%	51%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		286	94%	75%	89%	19% ▲
Abstinence/Reduced Drug Use		177	58%	55%	58%	3%
Self Help		163	54%	60%	25%	-6%
Employed		125	41%	50%	37%	-9%
Stable Living Situation		256	84%	95%	87%	-11% ▼
Improved/Maintained Axis V GAF Score		46	19%	75%	59%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		96	90%	90%	82%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		179	81%	75%	73%	6%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312	321	-3%
Admits	308	320	-4%
Discharges	308	324	-5%
Bed Days	7,072	7,214	-2%

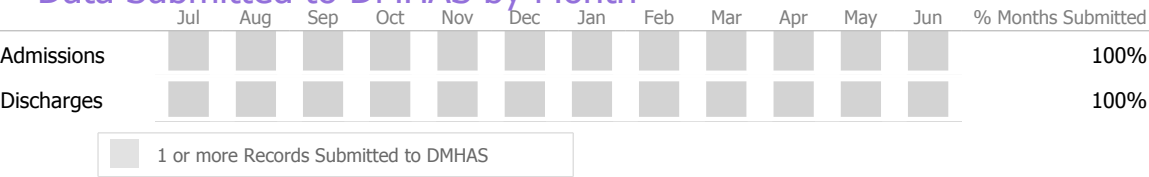
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	244	79%	80%	81%	-1%
No Re-admit within 30 Days of Discharge	<div></div>	286	93%	85%	94%	8%
Follow-up within 30 Days of Discharge	<div></div>	146	60%	90%	57%	-30%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div></div>	307	94%	60%	63%	34%
Abstinence/Reduced Drug Use	<div></div>	296	91%	70%	49%	21%
Improved/Maintained Axis V GAF Score	<div></div>	299	97%	75%	95%	22%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	20	25 days	0.1	97%	90%	85%	7%

< 90%

90-110%

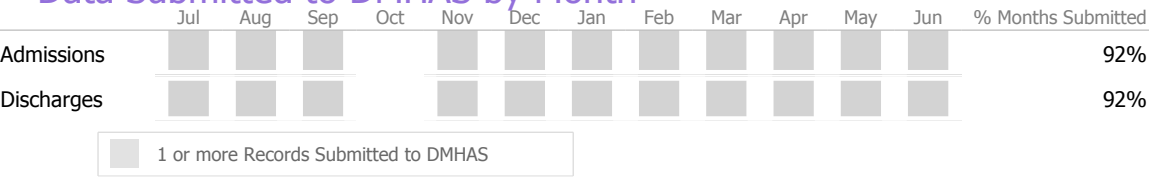
>110%

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	52	-15%	▼
Admits	33	41	-20%	▼
Discharges	33	42	-21%	▼
Bed Days	4,170	4,109	1%	

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	69	16% ▲
Admits	67	56	20% ▲
Discharges	66	56	18% ▲
Bed Days	6,348	5,070	25% ▲

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	53%	85%	64%	-32% ▼
No Re-admit within 30 Days of Discharge		60	91%	85%	74%	6%
Follow-up within 30 Days of Discharge		14	40%	90%	63%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		61	75%	70%	89%	5%
Improved/Maintained Axis V GAF Score		60	91%	75%	91%	16% ▲
Employed		46	57%	60%	32%	-3%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		32	97 days	0.4	99%	90%	93%	9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	99%	98%
✓ Valid TEDS Data	<div><div></div></div>	100%	100%
On-Time Periodic		Actual	State Avg
6 Month Updates	<div><div></div></div>	N/A	40%

Cooccurring		Actual	State Avg	
✓	MH Screen Complete	<div><div></div></div>	100%	99%
✓	SA Screen Complete	<div><div></div></div>	100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
Goal
✓ Goal Met
 Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	38	13% ▲
Admits	13	11	18% ▲
Discharges	20	8	150% ▲
Service Hours	1,296	1,331	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	67%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■					■	■			42%
Discharges	■	■		■			■				■		42%
Services		■		■			■	■	■		■		50%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	17	85%	50%	41%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	<div><div></div></div>	42	98%	60%	48%	38% ▲
Stable Living Situation	<div><div></div></div>	42	98%	80%	77%	18% ▲
Employed	<div><div></div></div>	4	9%	20%	19%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	23	100%	90%	93%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	58	-48% ▼
Admits	28	43	-35% ▼
Discharges	27	57	-53% ▼
Service Hours	343	476	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	98%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■		■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	67%	50%	51%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		29	94%	75%	89%	19% ▲
✓ Abstinence/Reduced Drug Use		18	58%	55%	58%	3%
● Employed		14	45%	50%	37%	-5%
● Stable Living Situation		28	90%	95%	87%	-5%
● Self Help		15	48%	60%	25%	-12% ▼
● Improved/Maintained Axis V GAF Score		7	25%	75%	59%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		23	85%	75%	73%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs